Facilities support during COVID-19

June 24, 2020

Operations and Maintenance

Facilities continues to monitor all Buildings and Building Systems on regular basis, however some services and support activities are temporarily suspended during the pandemic. Urgent and emergent work is being prioritized daily, and delays can be expected for certain services. All incoming issues will be prioritized and responded to as appropriate:

- For critical issues we endeavor to respond within 2 hours
- For non-critical issues, response times could be longer than normal
- Based on specific situations some items will be catalogued and dealt with at a later date.

Non-essential service work is suspended for the duration of pandemic operations.

Custodial Operations

USask’s custodial team is focusing on the areas that are authorized to be open and following enhanced cleaning protocols for public spaces. High-touch surfaces such as doorknobs, handrails, light and light switches, are being routinely disinfected in public areas such as restrooms, hallways, elevators and stairwells. Special attention has been given to hand-washing stations and ensuring that washrooms are well stocked and that hand sanitizer is available in public spaces.

The custodial team is consistently adjusting cleaning/disinfecting protocols, schedules and routines as activity changes and new information is available.

Routine cleaning service levels for areas that are authorized to be open include:

- Public spaces, classrooms, libraries and clinics are cleaned daily.
- Restrooms are cleaned daily and are adequately stocked at all times. Currently there are designated bathrooms to which coverage is provided.
- Labs are cleaned daily with special focus on floors and garbages.
- Private offices are cleaned once a week.

Enhanced service will be provided as such:

- Bathrooms and showers with increased traffic will be cleaned 2-3 times per shift with focus on high touch surfaces.
- Public spaces that are authorized to be open will be cleaned 2-3 times per shift with focus on high touch surfaces including elevators, handrails, water fountains, vending machines, and furniture.
- Entrances will be cleaned 2-3 times per shift with focus on doorknobs and glass.
- Supply levels (hand soap, hand sanitizer, paper products) are being constantly monitored to ensure adequate stock.
- The university will continue to use peroxide based cleaners as they have proven to be effective against the virus.

Facilities Support Services is handling all requests and can be contacted at facilities.support@usask.ca.